

# Roseview Windows

## TRADE WINDOWS GUARANTEE

### Items manufactured by Roseview Windows

Roseview Windows guarantee to replace – free of charge – any items fabricated by them which develop a fault due to defective materials or construction within 10 (ten) years of the date of supply.

This guarantee does not include labour costs\* involved in the replacement or repair of these items.

This guarantee is given in addition to and not in substitution for all the customer's rights under common law and by statute, provided that written notice of any guarantee claim is received by Roseview within that period.

### Items not manufactured by Roseview Windows

Roseview Windows guarantee to replace – free of charge – any components supplied by but not manufactured by Roseview, such as (but not restricted to) glass, window furniture, window balances, mechanical and powered ventilators etc.

This guarantee does not include labour costs\* involved in the replacement or repair of these items.

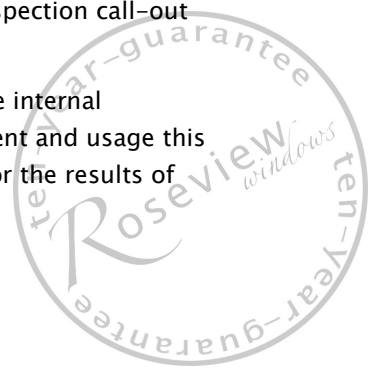
The length of guarantee is determined by the guarantee offered to Roseview by the issuing manufacturer.

### Notes

\*Labour will be included free of charge for any item that fails within the first six months of supply due to manufacturing error or component failure.

If Roseview are required to visit a customer or project to inspect defects, it is essential that a representative of Roseview's customer is present at that inspection. If any defect is found to be caused by inappropriate installation methods, windows ordered to an incorrect size or any other reason other than defective materials or workmanship from Roseview, the inspection call-out and any subsequent call-outs or work will be fully chargeable.

In most cases windows manufactured by Roseview should reduce or eliminate internal condensation. However, in some circumstances based on location, environment and usage this may not be the case. Therefore this guarantee does not cover condensation or the results of condensation.



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